



CANADIAN COLLEGE OF HEALTH LEADERS COLLÈGE CANADIEN DES LEADERS EN SANTÉ

*Learning, Leading, Inspiring Apprendre, mener, inspirer*

## The Vancouver Island Chapter presents: **Hearts and Mind: The critical role of how “values” create a quality organization**

**Tuesday, April 2, 2013**

**7:30 a.m. to 9:00 a.m.**

**Location: Royal Jubilee, Patient Care Center, Lecture Auditorium**

### **Featured Guest Speaker**

- **Dianne Doyle**, Chief Executive Officer, Providence Health Care

How does strong leadership translate organization values into practice with the front line staff? Providence Health Care, known as having one of the lowest staff turnover, one of the award winning best places to work for in Canada, always in the forefront of innovation, how does a leader create that culture which drives the strategy and people? What does this mean for patient outcomes?

Dianne Doyle was appointed in September 2006 as President and Chief Executive Officer of Providence Health Care, one of Canada's largest faith-based health care organizations operating 16 facilities in Greater Vancouver, BC. Providence is an academic health sciences centre affiliated with the University of British Columbia and Simon Fraser University.

Dianne brings to the role more than 25 years of senior executive experience in health care. She is respected as a values-driven leader committed to fostering and strengthening her organization's culture as the key factor for improved innovation, staff engagement, patient/resident outcomes and organizational excellence.

### **Agenda:**

7:30 a.m. – 8:00 a.m.                      Registration and networking breakfast  
8:00 a.m. – 9:00 a.m.                      Presentation

### **Cost (Taxes included):**

CCHL member: \$25.00  
Non-member: \$35.00  
Student member: \$25.00

**Register [online](#) today!**

**Seats are limited so please register early.**



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### **MAINTENANCE OF CERTIFICATION**

Attendance at this program entitles certified Canadian College of Health Leaders members (CHE / Fellow) to **1.0 Category I credits** toward their maintenance of certification requirement.